

LIBERTY



LIBERTY COSTA RICA SUSTAINABILITY-LINKED FINANCING FRAMEWORK

JANUARY 2023

TABLE OF CONTENTS

1. INTRODUCTION	2
1.1. OUR COMPANY	2
1.2. OUR PARENT COMPANY	4
1.3. SUSTAINABILITY STRATEGY	5
2. RATIONALE FOR SUSTAINABILITY-LINKED FINANCING	13
3. SUSTAINABILITY-LINKED FINANCE FRAMEWORK	14
3.1. SELECTION OF KPIS	14
3.2. CALIBRATION OF SUSTAINABILITY PERFORMANCE TARGETS ("SPTs")	17
3.3. CHARACTERISTICS OF SUSTAINABILITY-LINKED FINANCING	19
3.4. REPORTING	20
3.5. VERIFICATION	21
4. DISCLAIMER	22

1. INTRODUCTION

1.1. OUR COMPANY

Liberty Costa Rica ("the Company", "we" or "us"), an 80%-owned subsidiary of Liberty Latin America Ltd ("Liberty Latin America" or "LLA"), is a provider of fixed and mobile telecommunications services to residential and B2B customers in Costa Rica.

Founded in 1958 as a family-owned business, Cabletica was originally established as a business segment of Televisora de Costa Rica S.A. ("Televisora"). In October 2018, LLA acquired 80% of the Televisora business, operating under the trade name Cabletica.

In August 2021, Cabletica acquired Telefonica's wireless operations in Costa Rica, further expanding Cabletica's Costa Rican operations and expanding our product portfolio to mobile services.

On June 14, 2022, we launched our new brand, Liberty. Our new commercial and corporate identity represents a new beginning, a new Liberty that will bring the best connectivity, the best convergent offer and the best technology, all under the same brand.

As of September 30, 2022, Liberty Costa Rica had 267,000 internet subscribers, 204,800 video subscribers, 204,800 fixed-telephony subscribers and 2,922,200 mobile subscribers.

Liberty Costa Rica offers customers a comprehensive set of converged mobile, broadband, video and fixed-line telephony services. We believe that our ability to offer customers greater choice and selection in bundling their services enhances the attractiveness of our service offerings, improves customer retention, minimizes churn, and increases overall customer lifetime value.

RESIDENTIAL SERVICES

MOBILE SERVICES

Liberty Costa Rica is a mobile network operator, delivering high-speed services across Costa Rica. As a mobile network provider, we are able to offer a full range of voice and data services, including value-added services. Our mobile services allow us to provide an extensive converged product offering with video, internet and fixed-line telephony, delivering connectivity for our customers in and out-of-the-home.

Liberty Costa Rica also holds mobile spectrum licenses with a 15-year term that may be extended for an additional 10 years.

Our mobile services are available on a postpaid or prepaid basis and include voice, short message service (SMS) and internet access via data plans.

BROADBAND INTERNET SERVICES

To support our customers' connectivity demands, we are expanding our networks to make high-speed broadband available to more people in Costa Rica. This includes investments which enable us to maximize the impact of our high-speed broadband networks by providing reliable and fast wireless connectivity anywhere in the home.

The internet speeds Liberty Costa Rica offers enable our customers to stream video and use other bandwidth-heavy services on multiple devices. We are continuing to invest in additional bandwidth and technologies to increase internet speeds throughout our footprint. We plan to continue the upgrade and expansion of our fixed networks so that we can deploy high-speed internet service to additional customers in the coming years.

Our residential subscribers access the internet via our FTTH or HFC cable networks and with cable modems connected to their internet capable devices, including personal computers, or wirelessly via next generation Wi-Fi and telephony gateway products. The Company offers multiple tiers of internet service. The speed of service depends on location and the tier of service selected by our subscribers.

VIDEO SERVICES

To meet the demands of our customers, we have enhanced our video services with next generation, market-leading digital television platforms that enable our customers to control when and where they watch their programming. These advanced services are delivered over our FTTH and HFC cable networks and include a digital video recorder and an advanced user interface including an electronic programming guide, voice search and recommendation. Video customers can also pause their programming while a live broadcast is in progress, return to the start and find programs they may have missed. In addition, they can stream a selection of channels and non-linear content on their own devices through "Liberty GO".

We aim to offer the most relevant mix of content to our subscribers, combining general entertainment, sports, movies, documentaries, lifestyle, news, children's content, and foreign channels, as well as local, regional, and international broadcast networks.

TELEPHONY SERVICES

We provide multi-feature, fixed-line telephony services via VoIP technology over our cable network. These digital telephony services cover international and domestic services.

BUSINESS SERVICES

Liberty Costa Rica provides services to business customers, from small and medium businesses to larger corporate and enterprise organizations including multi-national companies and government entities. We work with our business customers to customize the best end-to-end solutions, using standardized best in class products to fit their service needs.

The extensive reach of our network and assets, as well as our comprehensive set of capabilities positions Liberty Costa Rica to meet the needs of carriers, businesses and government customers that are searching for a capable, progressive provider to manage their ever more complex communications, connectivity, and information technology needs.

COMPETITION

In Costa Rica, we mainly compete with (i) the incumbent fixed-line telephony operator, ICE (through the Kolbi brand), for the provision of fixed-line telephony, mobile, broadband internet and video services; (ii) Millicom (through the Tigo brand) and Telecable for the provision of fixed-line telephony and broadband internet services, as well as in video distribution, where we compete with them over their cable network, and (iii) Claro for the provision of mobile services and with its direct-to-home services with respect to video distribution.

1.2. OUR PARENT COMPANY

Liberty Latin America is a leading communications company with operations across Latin America and the Caribbean through an extensive and unique subsea network, connecting approximately 40 markets. LLA offers communication and entertainment services to residential and business customers, including

video, broadband internet, landline, and mobile services. Across most of its operating footprint, LLA offers a "triple-play" of bundled services of digital video, internet, and landline in one subscription. Bundling is also offered, where available, for mobile offerings with the "triple-play" products to offer "quad-play", of fixed-mobile convergence service.

LLA is committed to delivering equity returns and value creation through superior organic and inorganic growth, maintaining a plan to continue to extend world class services and products through regional expansion into high growth markets and segments through opportunistic M&A. LLA is committed to technological innovation to deliver transformational products and services that help improve and simplify the digital lives of our customers.

1.3. SUSTAINABILITY STRATEGY

At Liberty Latin America, we believe in being good corporate citizens – for our employees, our customers, our communities, and our shareholders. We are committed to investing in our employees, delivering value for our customers and shareholders, dealing fairly and ethically with our suppliers, and supporting the communities where we live and work. We continually strive to improve our efforts to prioritize environmental, social, and governance ("ESG") issues, and we track our progress in meeting our goals.

While focused on delivering excellent financial results, we are also keenly aware of our ESG responsibility towards all stakeholders across our business. Through LLA's product and service offerings, we help bring people closer together and provide broadband access and experiences never before available to many of our customers. LLA is aware that these quality products and services come at a price to communities and the environment at large, that must be addressed, measured, and ultimately reduced. Considering this context, the LLA Board of Directors and its ~12,000 employees have committed to the following:

- Reduce our negative environmental impact
- Provide better broadband access to children, to rural and low-income areas
- Provide more opportunities for women, indigenous peoples, and people of color
- Continue the fight against corruption, discrimination, and inequality

EXECUTIVE SPONSORS, ESG COMMITTEE & TASKFORCE MEMBERS

Our governance structure around ESG includes a Taskforce comprised of Leaders from across our markets who report to an ESG Committee, which is sponsored by Executive Team members (including our Chief People & Chief Legal Officers). Ongoing reporting is provided to the LLA Board, per their reporting cycle.

EXECUTIVE SPONSORS



"ESG is paramount for us as we believe that serving our customers and supporting our employees involves more than just delivering best-in-class communication services. It means focusing on our communities and doing things in the right way. This includes expanding our network to connect the unconnected, enhancing education and inclusion opportunities, and being conscientious of our environment. This Framework represents who we are as a company and is just the beginning. I am excited to see what comes next."

John Winter, Chief Legal Officer



"Our ESG program takes a practical approach towards helping to solve real world problems. In particular, one top priority at Liberty Latin America is Equality, Diversity and Inclusion (EDI). As part of our efforts, we have taken tangible steps forward in this area, helping us become more innovative, more reflective of our customer base, and more creative when engaging with our customers and our communities. ESG reaffirms our mission of delivering growth in our markets with a unique and inclusive culture that values everyone's contributions."

Kerry Scott, Chief People Officer

CHAIR



"As the head of ethics, I see a true and actionable commitment to positive ESG impact as a hallmark of an ethical company. Helping develop and promote our ESG program is part of nurturing a culture of ethical business practices."

Bill Brierly, VP Head of Compliance & Ethics

COMMITTEE MEMBERS



"Our ESG program builds on our culture and corporate social responsibility efforts that enable progress, sustainable growth, and positive social change in the communities where we live and work. We have an ambitious agenda as we work as one company to deliver value to our customers, invest in our employees, support our communities, and do business the right way."

Michael Coakley, VP Head of Communications



"At Liberty Latin America, we are committed to positively impacting the many environments and societies across Latin America and the Caribbean where we deliver leading connectivity solutions for consumers and businesses."

Kunal Patel, VP Head of Investor Relations



"We learned a lot from a year with COVID-19 as it tested our health, social, and economic systems in unimaginable ways. I believe now more than ever that ESG matters and in the need for a more sustainable future. At Liberty Latin America, we are committed to sustainability across the communities where we operate and in telling that story."

Claudia Restrepo, Senior Director External Communications



"I believe we can find a better way to look after our world and companies like Liberty Latin America have a role to play in driving that change."

Lesley Kenny, Director of Compliance & Ethics

TASKFORCE MEMBERS

- Laura Pianalto – Corporate Finance & Investor Relations
- Abelardo De la Vega – Senior Associate Counsel, Panama Operations
- Melesia Sutherland – Regulatory, C&W Communications




- Christopher Bittig – Sustainability Project Manager, VTR
- Yadira Guevara – Executive Director, Liberty Puerto Rico Foundation
- Cyntia Soto Cifuentes – Executive Director, VTR Foundation

LLA ESG DISCLOSURE

LLA produced its [first ESG disclosure](#) for FY 2020. As part of our ESG disclosure we have closely aligned with the Sustainability Accounting Standards Board (SASB) Standards and chose this as an initial area of focus to benchmark our business and present a clear set of metrics to increase transparency to investors, regulators & other key stakeholders.

As an independent non-profit, the SASB sets standards to guide the disclosure of financially material sustainability information by companies to their investors.

In our 2021 report, we have continued to build on our disclosures and have increased our reporting, in line with the goals we set in our 2020 report. In addition, we have gathered our Scope 1 & 2 data and reported the resulting 2021 GHG emissions from activities across all LLA operations and submitted our first CDP questionnaire.

 DATA PRIVACY	Policies and practices related to behavioral advertising and customer privacy
 DATA SECURITY	Approach for identifying and addressing data security risks, including use of third-party cybersecurity standards
 NETWORK RELIABILITY & RESILIENCE	<ul style="list-style-type: none"> • Corrective actions taken to prevent future disruptions • Discussion of systems to provide unimpeded service during service interruptions
 COMPETITIVE BEHAVIOR & OPEN INTERNET	<ul style="list-style-type: none"> • Legal proceedings associated with anti-competitive behavior regulations • Sustained download speeds • Risks and opportunities
 ENVIRONMENT FOOTPRINT OF OPERATIONS	<ul style="list-style-type: none"> • Total energy consumed • Percentage grid electricity • Percentage renewable electricity

CORPORATE SOCIAL RESPONSIBILITY ("CSR")

Our CSR initiatives provide additional credibility to our ESG program.

We have 5 Foundations across LLA which are strongly embedded in the countries in which we operate. We align all these Foundations under one common framework to maximize the impact of these Foundations but support local leadership.

Our four-pillar framework of LEAD – Learning, Environment, Access, Disaster Relief – focuses these efforts.



ESG AT LIBERTY COSTA RICA

Liberty Costa Rica's sustainability strategy largely reflects that of our parent LLA. Liberty Costa Rica aligns its business with the following three pillars, which guide our ESG approach: Sustainable Business Practices, Positive Social Impact and Doing Business the Right Way.

These three pillars guide us every day, in every decision to ensure our business is benefiting the people, communities, and organizations it interacts with.

ENVIRONMENT | SUSTAINABLE BUSINESS PRACTICES

In the past 12 months, we have spent a significant amount of time calculating direct and indirect Greenhouse Gas ("GHG") emissions resulting from Liberty Costa Rica's activities. Creating this baseline is critical to us for being able to benchmark results across our industry and set targets to reduce our emissions. With the support of a sustainability consultancy, we have been working to collect fuel and electricity consumption together with spend and activity data to estimate our material Scope 1, 2 and 3 GHG emissions for 2021.

Our Scope 1 & 2 GHG emissions are relatively limited as virtually all of Costa Rica's electricity generation mix is based on renewable, non-CO2 emitting technologies.

More than 80% of Scope 1 & 2 GHG emissions result from fuel consumption of our vehicle fleet and generators (mainly diesel and gasoline), while only 18% result from electricity consumption.

In our business, Scope 3 is the largest contributor to our GHG emissions, in line with peers in the telecommunications sector, representing over 95% of our total GHG emissions.

Approximately 80% of Scope 3 GHG emissions result from purchased goods and services, and capital goods Categories of the GHG protocol (Categories 1 & 2).

As part of our environmental strategy and ongoing commitment to decarbonizing our operations across the value chain, Liberty Costa Rica has engaged with the Science Based Target initiative ("SBTi") to set science-based targets in-line with reduction requirements to limit global warming increases to 1.5°C above pre-industrial level.

Our main focus in the coming years will be to improve our data collection processes to help increase the accuracy of our GHG inventory, reduce our Scope 1 & 2 GHG emissions through replacing a material part of our diesel, gasoline and LPG fleet and work with suppliers to reduce the GHG emissions produced along our value chain (Scope 3).

SOCIAL | POSITIVE SOCIAL IMPACT

We are focused on creating an inclusive space across our company and communities where all feel heard and supported with a commitment to equal development, equal pay, and equal opportunity for all.

We know that diversity drives innovation and representation is not only important to our people but key to our continued business success. We know that advancing equality and change requires education, partnering with our communities, and putting in place policies and actions to create a leadership that looks and feels like our customers. In 2021, we reinforced our ongoing commitment to stand against violence in all forms by launching a global Gender-Based Violence (GBV) policy. LLA and Liberty Costa Rica are some of the first companies across Latin America and the Caribbean to adopt a global gender-based violence policy to strengthen support for employees experiencing gender-based violence.

HEARD

Our employees should feel they have the ability to Stand up! and Speak Up! and that when they do they will be listened to and heard.

REPRESENTED

We should Show up! So our employees feel supported no matter who they are or what gender, race, sexuality they are.

SUPPORTED

Our employees should see themselves in leadership and feel our leaders are representative of our markets, our customers & our people.



GENDER



LGBTQIA+



RACE & ETHNICITY



INCLUSIVE PRACTICES

GOVERNANCE | DOING BUSINESS THE RIGHT WAY

We conduct our business with honesty and integrity, in accordance with the highest ethical and legal standards, and with respect for each other and those with whom we do business. Our [Code of Conduct](#) outlines the basic rules, standards, and behaviors we believe necessary to uphold these ideals.

As part of our global onboarding process, we require all new employees to complete training on our Code of Conduct. We also periodically host seminars on anti-corruption, anti-bribery, and other important compliance topics that are necessary to maintain our integrity.

In addition, employees can confidentially and anonymously report any behavior or action they see or experience which goes against our Code of Conduct through SpeakUp, our employee hotline.

We expect everyone in our business to display responsible and ethical behavior, to consistently follow both the meaning and intent of our Code of Conduct, and to act with integrity in all their business dealings. We expect managers and supervisors to take such actions as are necessary and appropriate to ensure that our business processes and practices are in full compliance with our company's values and principles.

Moreover, we expect our business partners to act with similar integrity in all business dealings with us and others. Our [Business Partner Code of Conduct](#) sets forth the basic rules, standards, and behaviors that we expect of our business partners.



SUSTAINABLE BUSINESS PRACTICES

We pledge to create sustainable operations that:

- Lessen our impact on the environment
- Reduce our energy usage
- Provide resilient telecommunications services during and after natural disasters and other large-scale disruptions
- Lead in responding to and recovering from natural disasters



POSITIVE SOCIAL IMPACT

We pledge to pursue social change by supporting local communities to:

- Provide children with the connectivity and tools to be full participants in digital learning
- Provide digital access for rural and low-income areas
- Raise awareness and provide education around complex societal topics



DO BUSINESS THE RIGHT WAY

We pledge:

- That corruption has no place in our business
- To work only with trusted business partners that share our values
- To be transparent with consumers on our pricing and services
- To build a culture of inclusivity that provides equal opportunity regardless of gender, age, race, religion, ethnicity, or sexual orientation

2. RATIONALE FOR SUSTAINABILITY-LINKED FINANCING

The creation of this Sustainability-Linked Financing Framework (the "Framework") is a consistent, tangible, and complementary step to Liberty Costa Rica's sustainability strategy and to further mobilize all stakeholders around material corporate ESG objectives.

The Framework covers Sustainability-Linked Financing in various formats and currencies and allows the alignment of funding instruments with material sustainability topics and targets. By further committing to sustainability ambitions (both internally and externally) and reinforcing engagement with investors and other stakeholders, we believe any issuance under the framework will accelerate the journey towards sustainability and a decarbonized national and global economy.



"With the launch of our inaugural Sustainability-Linked Finance Framework, we are one step further on our ESG journey.

"Any issuance under this Framework will help drive us forward on the path to creating a more sustainable future here in Costa Rica and across LLA's other markets."

Maarten Hekking, Cabletica CFO

3. SUSTAINABILITY-LINKED FINANCE FRAMEWORK

In line with our sustainability commitments and strategy, Liberty Costa Rica has put in place the Framework to link Liberty Costa Rica's and/or its subsidiaries' funding strategy with its sustainability objectives, leveraging ambitious timelines to achieve sustainability performance that is relevant, core, and material to our business.

This Framework is aligned with the five core components of the [Sustainability-Linked Bond Principles](#) published by the ICMA in June 2020 and the [Sustainability-Linked Loan Principles](#), as published by the LSTA in March 2022:

1. Selection of Key Performance Indicators ("KPIs")
2. Calibration of Sustainability Performance Targets ("SPTs")
3. Characteristics of the Sustainability-Linked Financing
4. Reporting
5. Verification

3.1. SELECTION OF KPIs

SELECTED KPIs

- KPI 1: Absolute Scope 1 & 2 GHG emissions – MTCO_{2e}
- KPI 2: Scope 3 GHG emissions per Value Added ("GEVA") metric – MTCO_{2e} per Operating Profit unit

METHODOLOGY

STANDARDS & GUIDANCE

The reporting criteria used in connection with sustainability performance are based on the definitions in the Greenhouse Gas Protocol.

DATA GATHERING PROCESS & METHODS

All the data reported is taken from our internal measurements, calculations, measurements provided by third parties or determined via our proprietary systems. Data gathering process and methodologies commenced during 2021 and will be continued as part of LLA's overarching sustainability strategy.

BASELINE DATA

METRIC TON CO ₂ e	2021	USAGE TYPE	EMISSION SOURCE
Scope 1	1,606	Diesel, Gasoline & LPG	Vehicles & Generators
Scope 2	363	Electricity	Technical Sites & Equipment, Stores & Offices, Electric Vehicles
Scope 3	34,314	Mixed	10 categories relevant to business
<hr/>			
GROSS GHG EMISSIONS	36,283		
<hr/>			
PF ADJUSTED OIBDA + Personnel Costs (CRC m)	90,600		
<hr/>			
SCOPE 3 GEVA (MTCO ₂ e/ CRC m)	0.38		

Our Scope 1, 2 and 3 GHG emissions have been calculated following the GHG Protocol Corporate Standard established by the World Resources Institute and World Business Council for Sustainable Development.

For calculating our Scope 1 GHG emissions, we gathered consumption data for our fleet and generators and used [EPA's 2021 emissions factors](#) to convert fuel consumption into CO₂e emissions.

For Scope 2, the monthly electricity consumption data for all sites was converted into CO₂e emissions using [IEA's location-based electricity emissions factors](#). Our electricity consumption data includes the electricity used to charge our electric vehicles.

To determine our Scope 3 GHG emissions, we analyzed the applicability of each of the upstream and downstream Categories and all upstream Categories together with downstream Categories 11 and 12 were deemed relevant for the business. Appropriate emissions factors from industry-leading sources together with transparent assumptions were used to convert spend and activity data into CO₂e emissions.

We selected Operating Profit in Costa Rican Colones (CRC), Costa Rica's local currency and Liberty Costa Rica's reporting currency, as Value Added metric, in line with the [SBTi Corporate Manual](#).

We define Operating Profit as Adjusted Operating Income Before Depreciation and Amortization ("OIBDA") plus all Personnel Costs. Adjusted OIBDA, is the primary measure used by our chief operating decision maker to evaluate segment operating performance and is defined as operating income or loss before share-based compensation, depreciation and amortization, provisions and provision releases related to significant litigation and impairment, restructuring and other operating items. Our internal decision makers believe Adjusted OIBDA is a meaningful measure because it represents a transparent view of our recurring operating performance that is unaffected by our capital structure. For the purposes of calculating the Scope 3 GEVA, we add back all personnel costs.

The Adjusted OIBDA plus Personnel Costs for FY 2021 is pro forma ("PF") to include Adjusted OIBDA plus Personnel Costs of the entities acquired from Telefónica for the periods prior to August 9, 2021 (pre-acquisition period).

MATERIALITY TO BUSINESS & STRATEGIC SIGNIFICANCE

Liberty Costa Rica foresees climate change to have short- and mid-term impacts in our business, and we recognize the need to increase ambition in mitigation and adaptation practices in a more challenging landscape. To mitigate the impacts of climate change, businesses, governments, and the general population must align principles and activities to ensure that we achieve the climate goals set out in the Paris Agreement of keeping rises in global temperatures below 1.5°C versus pre-industrial levels.

Our carbon footprint contributes towards climate change, which is why we must reduce our CO₂e emissions as quickly as possible. That is something we are extremely aware of as an organization. We generate emissions because we make use of, among other things, electricity, and fuel for business trips, commuting and operations.

The selected KPIs are aligned with international recognized industry materiality maps, from both SASB and MSCI. MSCI, through its [materiality map](#) assessment tool identifies carbon emissions as a material ESG issue for both the wireless and integrated telecommunication services industries. Whereas SASB, through its [materiality finder tool](#) identifies energy management as a relevant issue for both the internet media & services and telecommunication services industries.

For Scope 1 & 2, we selected an Absolute Contraction approach, committing to reducing an absolute amount of GHG emissions, in line with most of our peers, as we believe we can drive strong results pulling levers within our control without impacting the growth of the business.

For Scope 3, we selected an Economic Intensity Contraction approach, committing to reducing an absolute amount of GHG emissions per Operating Profit unit (CRO).

We believe that a target based on a GEVA metric is more in line with our business strategy of sustainable expansion and growth and that this is the best approach in order to drive systemic change across our value chain.

3.2. CALIBRATION OF SUSTAINABILITY PERFORMANCE TARGETS (“SPTs”)

SELECTED SPTs

- SPT 1: Reduction in Scope 1 & 2 GHG emissions by 2027 from the 2021 baseline by the greater of 30% or the SBTi-validated target
- SPT 2: Reduction in Scope 3 GHG emissions per Operating Profit unit by 2027 from the 2021 baseline by the greater of 35% (equivalent to a 7% CAGR) or the SBTi-validated target

CALIBRATION

Liberty Costa Rica’s sustainability goals are in line with the Paris Agreement aimed at limiting global warming, as confirmed by the [SBTi Science-based Target Setting Tool](#). In addition, Liberty Costa Rica has engaged with the SBTi to validate targets before the observation date and we are confident that they will confirm the ambitiousness and relevance of our internal targets after analyzing our objectives for the reduction of emission of greenhouse gases.

The SBTi is a collaboration between CDP, the United Nations Global Compact, World Resources Institute ("WRI") and the World Wide Fund for Nature ("WWF"). The SBTi defines and promotes best practice in science-based target setting and independently assesses companies' targets in line with the latest climate science. Should the SBTi validated target be more ambitious from the initial SPTs as listed above, the most ambitious target will prevail.

Liberty Costa Rica's goals are aligned with science and will therefore help achieve the reductions required to limit global temperature rise to 1.5°C. This is the most ambitious goal of the Paris Agreement, which was adopted by the United Nations in 2015.

Liberty Costa Rica commits to reducing its absolute Scope 1 and 2 GHG emissions by 30% and Scope 3 GHG emissions per Operating Profit unit (CRO) by 35% (or 7% CAGR) by 2027 from a 2021 baseline.

STRATEGY TO ACHIEVE THE SPTs

To meet our Scope 1 & 2 GHG emissions reduction target we are planning to replace a significant part of our diesel, gasoline, and LPG fleet with electric vehicles by 2027. Our plan is to start with the diesel vehicles and replace as many as possible, as we think focusing on the most polluting part of the fleet first is the most effective approach.

We also considering long-term options to reduce general electricity consumption by investing in more efficient lighting and air conditioning equipment and to gradually replace generators with industrial-range electric batteries. These transformations will have a more marginal impact on Liberty Costa Rica's carbon footprint, given that electricity in Costa Rica already has an extremely low carbon-content and that the fuel used in generators is limited.

In regard to Scope 3, we want to tackle the challenge from several angles in order to maximize our effectiveness. We are planning to focus first on the Categories where we could have the greatest impact and for each are considering a number of initiatives including but not limited to:

- Category 1 & 2 (80% of Scope 3 GHG emissions)
 - Prefer suppliers that are already committed to Scope 1 and 2 reductions
 - Introduce specific ESG requirements in our Requests for Proposal going forward

- Engage with existing suppliers to have them start performing GHG inventories and set Scope 1 & 2 SBTi targets
- Category 3 (6% of Scope 3 GHG emissions)
 - Reduce Scope 1 & 2 emission to, in turn, reduce GHG emissions from fossil fuel extraction activities
- Category 4 (4% of Scope 3 GHG emissions)
 - Work on supply chain optimization and our inventory management strategy to try to limit the reliance on air shipments for goods
- Category 6 & 7 (5% of Scope 3 GHG emissions)
 - Introduce work from home policies to limit commute and reduce business travel

MAIN RISKS TO REACHING THE SPTs

- Availability of electric commercial vehicles in Costa Rica that suit our technical requirements
- Strategic transformation: organizational transformation and portfolio activity (such as integrations, mergers or separations), specifically the ongoing integration of the acquired Telefonica mobile assets
- Scope 3: our operation is dependent on a wide range of global suppliers. Disruption to our supply chain could mean that we are unable to execute our strategic plans, resulting in increased Scope 3 GHG emissions
- Adverse political and regulatory measures impacting our strategy

3.3. CHARACTERISTICS OF SUSTAINABILITY-LINKED FINANCING

For each Sustainability-Linked Finance Instrument issued or borrowed under this Framework Liberty Costa Rica may use a single SPT or a combination of multiple SPTs.

The financial characteristics of Liberty Costa Rica's Sustainability-Linked Finance Instruments may vary depending on whether or not the KPI reaches the predefined SPTs. They are to be specified in the final terms of each Sustainability-Linked Finance Instrument issued or borrowed. The financial characteristics of Sustainability-Linked Finance Instruments may include coupon step-up(s), coupon step-down(s) and/or may lead to a higher or a lower redemption price payable in the optional redemption price in the case of notes.

For the avoidance of doubt, the final terms will be specified in the Offering Memorandum and / or Pricing Schedule pertaining to each note tranche or the loan agreement pertaining to each loan, as applicable.

If, for any reason, the performance level against each SPT cannot be calculated or observed, or not in a satisfactory manner (non-satisfactory manner to be understood as a verification assurance certificate provided by the independent auditor containing a reservation or the independent auditor not being in a position to provide such certificate), a financial step-up will be applicable. If, for any reason, Liberty Costa Rica does not publish the relevant SPTs within the time limit as prescribed by the terms and conditions of the notes, a financial step-up will be applicable.

3.4. REPORTING

Liberty Costa Rica will communicate annually on the relevant KPI and SPTs, making up-to-date information and reporting available in its annual Impact Report, published on its website.

Liberty Costa Rica's annual Impact Report will include the performance of the selected KPI, including baselines, results, methodologies, and assumptions where relevant, covered by an assurance statement of the independent auditor. Following a target observation date, a verification assurance certificate confirming whether the performance on the KPI meets the relevant SPT will be published on LLA and/or Liberty Costa Rica's website.

Any information enabling investors to monitor the level of ambition of the SPTs (e.g. any update in Liberty Costa Rica's sustainability strategy or on the related KPI/ESG governance, and more generally any information relevant to the analysis of the KPI and SPTs, including instrument financial and/or structural characteristics) will also be published on LLA and/or Liberty Costa Rica's website.

Internally, reporting and monitoring will follow our standard ESG governance process which includes quarterly reporting to our ESG Committee. As described in section 1.3, the ESG Committee is a centralized ESG group including members from across our regions of operations and advised by Legal, Investor Relations, Communications, & other functions as needed. The Committee is led and sponsored by the Chief People Officer & Chief Legal Officer, who are responsible for providing regular updates to the LLA Board.

3.5. VERIFICATION

This Framework and the associated annual reporting will benefit from three layers of external verification:

1. Second Party Opinion by a recognized ESG agency on the alignment of the Framework and the associated documentation with the Sustainability-Linked Bond Principles and Sustainability-Linked Loan Principles, including an assessment of the relevance, robustness and reliability of selected KPI, the rationale and level of ambition of the proposed SPTs, the relevance and reliability of selected benchmarks and baselines, and the credibility of the strategy outlined to achieve them, based on scenario analyses, where relevant.
2. An assurance statement by an independent auditor on the KPI information included in our annual Impact Report published on our website. Assurance statement to be delivered until maturity of respective financing instrument.
3. A verification assurance certificate by an independent auditor confirming whether the performance of the KPI meets the relevant SPTs, published on our website following a target observation date. For both assurance statement and verification assurance certificate, we commit to having at least a limited assurance report provided by the independent auditor.

AMENDMENTS TO THIS FRAMEWORK

Liberty Costa Rica will review this Framework from time to time, including its alignment to updated versions of the relevant principles as and when they are released, with the aim of adhering to best practices in the market. Liberty Costa Rica will also review this Framework in case of material changes in the perimeter, methodology, and in particular KPIs and/or the SPT's calibration. Such review may result in this Framework being updated and amended. The updates, if not minor in nature, will be subject to the prior approval of a recognized by a recognized ESG agency. Any future updated version of this Framework that may exist will either keep or improve the current levels of transparency and reporting disclosures. The updated Framework, if any, will be published on Liberty Costa Rica's website and will replace this Framework.

4. DISCLAIMER

This document is intended to provide non-exhaustive, general information and may contain or incorporate by reference public information not separately reviewed, approved or endorsed by LLA or Liberty Costa Rica. The information in this document has not been independently verified. No representation or warranty, express or implied, is made as to the accuracy, completeness or fairness of the document and the information contained therein and no reliance should be placed on such information. None of LLA, Liberty Costa Rica, their respective subsidiaries, affiliates, advisers, connected persons or any other person accepts liability for any loss howsoever arising, directly or indirectly, from this document or its contents.

This document is not directed to, or intended for distribution to or use by, any person or entity that is a citizen or resident of, or located in, any locality, state, country, or other jurisdiction where such distribution or use would be contrary to law or regulation or which would require any registration or licensing within such jurisdiction.

This document and the information contained herein are not an offer of securities for sale in the United States. The securities may not be offered or sold in the United States absent registration or an exemption from registration under the U.S. Securities Act of 1933, as amended (the "Securities Act"). None of LLA, Liberty Costa Rica or any of its subsidiaries or affiliates intends to register any portion of the offering in the United States or to conduct a public offering of any securities in the United States. This document and its contents may not be viewed by persons within the United States (within the meaning of Regulation S under the Securities Act) other than "qualified institutional buyers" ("QIBs") as defined in Rule 144A under the Securities Act ("Rule 144A"). The securities may not be offered or sold in the United States, except to QIBs in reliance on Rule 144A or another exemption from, or transaction not subject to, the registration requirements of the Securities Act. The presentation does not constitute or form part of, and should not be construed as, an offer or invitation to sell securities of Liberty Costa Rica or the solicitation of an offer to subscribe for or purchase securities of Liberty Costa Rica or any of its subsidiaries, and nothing contained in this document shall form the basis of or be relied on in connection with any contract or commitment whatsoever. Any decision to purchase or subscribe for any securities of Liberty Costa Rica or any of its subsidiaries should be made solely on the basis of the final terms and conditions of the securities and the information to be contained in the Offering Memorandum produced in connection with the offering of such securities. Prospective investors are required to make their own independent investigations and appraisals of the business and financial condition of Liberty Costa Rica and its

subsidiaries and the nature of the securities before taking any investment decision with respect to securities of Liberty Costa Rica or of any of its subsidiaries. Any Offering Memorandum in connection with any such offering of securities may contain information different from the information contained in this document.

This document may contain statements about future events and expectations that are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including statements about our network expansion, the timing and achievement of the SPTs or other ESG targets and other information and statements that are not historical fact. None of the future projections, expectations, estimates or prospects in this document should be taken as forecasts or promises nor should they be taken as implying any indication, assurance or guarantee that the assumptions on which such future projections, expectations, estimates or prospects have been prepared are correct or exhaustive or, in the case of the assumptions, fully stated in the document. These forward-looking statements involve certain risks and uncertainties that could cause actual results to differ materially from those expressed or implied by these statements. These risks and uncertainties include events that are outside of LLA's and Liberty Costa Rica's control, such as strategic transformation, supply chain matters and adverse political and regulatory measures impacting our strategy. The forward-looking statements in this document speak only as of the date of this document. Each of LLA and Liberty Costa Rica has and undertakes no obligation to update, modify or amend this document, and the statements contained herein to reflect actual changes in assumptions or changes in factors affecting these statements or to otherwise notify any person if any information, opinion, projection, forecast, or estimate set forth herein changes or subsequently becomes inaccurate.

This document is not intended to be and should not be construed as providing legal, financial, or other advice.

The distribution of this document and of the information it contains may be subject to legal restrictions in some countries. Persons who might come into possession of it should inform themselves as to the existence of such restrictions and comply with them. The person accessing this document is solely liable for the use of any information contained herein and LLA and Liberty Costa Rica shall not be held responsible for any damages, whether direct, indirect, or otherwise, arising from the use of this document by such person.

LIBERTY



We do it the best and
we do it with spirit